



COVID-19 protective measures for all.

Please be informed that anyone experiencing COVID-19-compatible symptoms and/or having been in close contact with a sick person with COVID-19 should not travel to the airport. According to the information provided by the health authorities, the most common COVID-19 symptoms are: fever, dry cough, tiredness, shortness of breath and loss of normal sense of taste/smell. If you have been in any of these situations, you should not travel to the airport and may be denied boarding.

During the check-in process, passenger must complete a brief questionnaire individually. Remember that, if your health changes, you shall not access the airport terminal. Passengers are responsible for the accuracy of the data submitted in the questionnaire, as it may impact on their travel plans.



Hygiene guidelines for passengers:



Please use hand sanitizing wipes available on board. As a general rule, we recommend that you wash your hands with soap and water for at least 20 seconds.



Please cough/sneeze into the crook of your elbow and facing in the opposite direction of the nearest person.



Try not to touch any surfaces or use the overhead compartments and tray tables while on board.



You are encouraged to check-in all luggage. Avoid bringing carry-on luggage on to the plane in order to reduce the risk of coronavirus transmission; if absolutely necessary, make sure your personal bag fits under the seat in front of you or use the hand luggage hold at the back of the plane if available.



Maintain the required distance during boarding, disembarkation and during your time at the airport.



Only passengers are allowed to enter the airport terminal, except in the case of persons with reduced mobility and unaccompanied minors.



Submit the mandatory COVID-19 Health Notification before you travel. If you were not able to complete and submit the form online, please contact our ground staff.



You may be required to undergo temperature screenings at some point during your trip.



As a result of the recent coronavirus related health and safety measures and protocols, we inform you that boarding times may be affected, so remember to plan your trip accordingly. Also, to minimize risks, we recommend that you do not stay within the airport premises longer than strictly necessary.

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