

IMPORTANT INFORMATION



DAMAGED OR DEFECTIVE BATTERIES

The transport of damaged, defective, or fire-risk batteries, power banks and devices is strictly forbidden on board **under any circumstances**.



SPARE BATTERIES AND POWER BANKS

They must be carried in carry-on baggage only. On board the aircraft:

- The use and charging of power-banks are prohibited.
- The charging of spare batteries is prohibited.

They must be stowed under the seat or in the seatback pocket, never in the overhead bins. They must always remain under your supervision.



PERSONAL* MOBILITY DEVICES

The transport of **battery-powered** bicycles, e-scooters, hoverboards, segways, and similar devices is strictly forbidden, both in carry-on and checked.

* Mobility aids used by passengers with reduced mobility (PRM) are not classified as Personal Mobility Devices.

Classification and Limitations by Capacity and Lithium Content

Type	Capacity / lithium content	Limit
Small batteries and power banks	≤ 100 Wh / 2g	Up to 15 devices per person; up to 20 spare batteries, including up to 2 power banks (these batteries may only be carried in the cabin).
Medium batteries and power banks	>100 to 160 Wh / 2 to 8 g	Operator approval required; limit of 2 spare batteries in cabin only. Power banks are prohibited.
Large batteries	>160 Wh / > 8 g	Must be transported as cargo only, in accordance with IATA Dangerous Goods Regulations* * Except for mobility aids used by passengers with reduced mobility (refer to NT-OPT-037 Passenger Information for Persons with Reduced Mobility)

Battery Location

Cabin Baggage



Spare Batteries

- Spare batteries and power banks must always be carried in your cabin baggage. They must always be placed under the seat in front of you, never in the overhead compartments.
- E-cigarettes (vapes), uninstalled batteries (including AA, AAA, 9V, coin-cell...) and drone batteries must always be carried in cabin baggage.

Checked Baggage (Hold)



Only batteries installed within the equipment are permitted (including loose batteries: alkaline, AA, AAA, and coin cells).

Portable Electronic Devices (PED):

- Must be completely switched off (not in sleep or hibernation mode).
- Must be protected from damage and unintentional activation by using suitable packaging, a rigid case, or by providing adequate cushioning (e.g., clothing).
- Must not be packed in the same baggage as flammable materials (e.g., perfumes, aerosols, etc.).

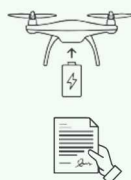
Additional Information

Smart Cases



- Removable batteries: The battery must be removed and carried in the cabin. Removed batteries must not exceed 160 Wh / 8 g.
- Non-removable batteries: The battery must not exceed 0.3 g of lithium metal or 2.7 Wh. If these limits are exceeded, the bag is forbidden on board.

Drones



- Batteries must be uninstalled (removed) from the device, they must always be transported in carry-on baggage and the passenger must sign a Release of Liability.

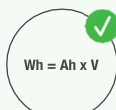
Trip Preparation

Short-circuit protection



Insulate the terminals by using the original retail packaging, applying electrical tape, or placing each battery in a separate plastic bag.

Power calculation



If the Watt-hours (Wh) are not displayed, calculate them by multiplying Ampere-hours (Ah) x Volts (V).